Medicare Helpful Contacts Database Download

In the Medicare Helpful Contacts database, three (3) tables are used:

dbo_vwCON_AGNCYLSTBYORG

1. State_Abbr
2. State_Name
3. Org_Type
4. Org_Name
5. Agency_Name
6. Local_Phone
7. Local_Phone_Ext
8. Local_Notes
9. Local_TDD
10. Local_TDD_Ext
11. Agency_ID
12. Tollfree_Phone
13. Tollfree_Ext
14. Tollfree_Instate_Flag
15. Tollfree_Notes
16. Tollfree_TDD
17. Tollfree_TDD_Ext
18. Spanish_Phone
19. Spanish_Ext
20. Address
21. Address2
22. Agency_Notes
23. Email_Address
24. Web_Address

dbo_vwCON_AGNCYLSTBYTOPC

1. State_Abbr
2. State_Name
3. Topic_Name
4. Org_Type
5. Question
6. Org_Name
7. Agency_Name
8. Local_Phone

9. Local_Phone_Ext
10. Local_Notes
11. Local_TDD
12. Local_TDD_Ext
13. Tollfree_Phone
14. Tollfree_Ext
15. Tollfree_Instate_Flag
16. Tollfree_Notes
17. Tollfree_TDD
18. Tollfree_TDD_Ext
19. Spanish_Phone
20. Spanish_Ext
21. Email_Address
22. Web_Address

dbo_vwCON_QSTNLSTBYORG

1. Org_Type
2. Org_Name
3. Question
4. Topic_Name

The first table, vwCON_AGNCYLSTBYORG, contains twenty-four (24) fields.

This table provides the data produced in response to a Helpful Contacts search by organization. This table is a stand-alone table and not linked to the other tables in this database. The table is designed to be searched individually.

1. State_Abbr: text (2) - Lists the alphabetic postal code used to identify each individual state.

   All fifty (50) states are listed, as well as:

   - AS for American Samoa
   - DC for Washington D.C.
   - GU for Guam
   - MP for Northern Mariana Islands
   - PR for Puerto Rico
   - VI for Virgin Islands
2. State_name: text (40) - Lists the name used to identify individual sections of each state. All fifty (50) states are listed, as well as American Samoa, Washington D.C., Guam, Northern Mariana Islands, Puerto Rico and the Virgin Islands.

3. Org_Type: text(2) - Lists the alphabetic code used to identify the organization type.

4. Org_Name: text(120) - Lists the actual name of the organization type for a contact.

5. Agency_Name: text(100) - Lists the name of the agency serving as a contact.

6. Local_Phone: text(10) - Lists the local telephone number that corresponds to the agency.

7. Local_Phone_Ext: text(5) - Lists any necessary telephone extension that corresponds to the local telephone number.

8. Local_Notes: text(255) - Lists any important notes regarding the local telephone number for the agency.

9. Local_TDD: text(10) - Lists the local TDD telephone number that corresponds to the agency.

10. Local_TDD_Ext: text(5) - Lists any necessary telephone extension that corresponds to the local TDD telephone number.

11. Agency_ID: text(5) - Lists the five (5) digit numeric code used to identify the agency.

12. Tollfree_Phone: text(10) - Lists the toll-free telephone number that corresponds to the agency.

13. Tollfree_Ext: text(5) - Lists any necessary telephone extension that corresponds to the toll-free telephone number.

14. Tollfree_Instate_Flag: yes/no - text(3) - Lists whether or not the toll-free telephone number is only available to in-state callers.

15. Tollfree_Notes: text(255) - Lists any important notes regarding the toll-free telephone number for the agency.

16. Tollfree_TDD: text(10) - Lists the toll-free TDD telephone number that corresponds to the agency.
17. Tollfree_TDD_Ext: text(5) - Lists any necessary telephone extension that corresponds to the toll-free TDD telephone number.

18. Spanish_Phone: text(10) - Lists the telephone number for Spanish-speaking callers that corresponds to the agency.

19. Spanish_Ext: text(5) - Lists any necessary telephone extension that corresponds to the telephone number for Spanish-speaking callers.

20. Address: text(150) - Lists the first line of the address for the agency.

21. Address2: text(150) - Lists the second line of the address for the agency.

22. Agency_Notes: text(255) - Lists any important notes regarding the agency.

23. Email_Address: text(150) - Lists the e-mail address that corresponds to the agency.

24. Web_Address: text(255) - Lists the internet address that corresponds to the agency.

The second table, vwCON_AGNCYLSTBYTOPC, contains twenty-two (22) fields.

This table provides the data produced in response to a Helpful Contacts search by topic. This table is a stand-alone table and not linked to the other tables in this database. The table is designed to be searched individually.

1. State_Abbr: text (2) - Lists the alphabetic postal code used to identify each individual state.

    All fifty (50) states are listed, as well as:

    • AS for American Samoa
    • DC for Washington D.C.
    • GU for Guam
    • MP for Northern Mariana Islands
    • PR for Puerto Rico
    • VI for Virgin Islands

2. State_Name: text(40) - Lists the name used to identify individual sections of each state. All fifty (50) states are listed, as well as American Samoa, Washington D.C., Guam, Northern Mariana Islands, Puerto Rico and the Virgin Islands.

3. Topic_Name: text(100) - Lists the topic of the question. (Each question is associated with one or more topics.)

4. Org_Type: text(2) - Lists the alphabetic code used to identify the organization type.

5. Question: text(255) - Lists the actual question that a contact can answer.

6. Org_Name: text(120) - Lists the actual name of the organization type for a contact.

7. Agency_Name: text(100) - Lists the name of the agency serving as a contact.

8. Local_Phone: text(10) - Lists the local telephone number that corresponds to the agency.

9. Local_Phone_Ext: text(5) - Lists any necessary telephone extension that corresponds to the local telephone number.

10. Local_Notes: text(255) - Lists any important notes regarding the local telephone number for the agency.

11. Local_TDD: text(10) - Lists the local TDD telephone number that corresponds to the agency.

12. Local_TDD_Ext: text(5) - Lists any necessary telephone extension that corresponds to the local TDD telephone number.

13. Tollfree_Phone: text(10) - Lists the toll-free telephone number that corresponds to the agency.

14. Tollfree_Phone_Ext: text(5) - Lists any necessary telephone extension that corresponds to the toll-free telephone number.

15. Tollfree_Instate_Flag: yes/no - text(3) - Lists whether or not the toll-free telephone number is only available to in-state callers.

16. Tollfree_Notes: text(255) - Lists any important notes regarding the toll-free telephone number for the agency.

17. Tollfree_TDD: text(10) - Lists the toll-free TDD telephone number that corresponds to the agency.

18. Tollfree_TDD_Ext: text(5) - Lists any necessary telephone extension that corresponds to the toll-free TDD telephone number.

19. Spanish_Phone: text(10) - Lists the telephone number for Spanish-speaking callers that corresponds to the agency.

20. Spanish_Ext: text(5) - Lists any necessary telephone extension that corresponds to the telephone number for Spanish-speaking callers.

21. Email_Address: text(150) - Lists the e-mail address that corresponds to the agency.

22. Web_Address: text(255) - Lists the internet address that corresponds to the agency.

The third table, vwCON_QSTNLSTBYORG, contains four (4) fields.

This table provides the questions that each organization can answer. This table is a stand-alone table and not linked to the other tables in this database. The table is designed to be searched individually**.**

1. Org_Type: text(2) - Lists the alphabetic code used to identify the organization type.

2. Org_Name: text(120) - Lists the actual name of the organization type for a contact.

3. Question: text(255) - Lists the actual question that a contact can answer.

4. Topic_Name: text(100) - Lists the topic of the question. (Each question is associated with one or more topics.)