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|  | | | Rebecca Stover  **Experience**  **Retail Style Expert - June 2016 - Current**  **Target**   * Support customer in clothing and directing the consumers’ needs * Providing consumers regards to clothing and other essential needs * Price match items for customer, providing items for the consumer. * Look up information on the company’s devices * Stock and replenish the floor * Fitting room attendant * Assist price change and salvage clothing * Mentor as a floor leader for new staff and have open communications with management and team * Use phone operator/overhead page guest and closing announcements * On call for shifts and support over night * Travel when needed   **Customer Service Associate and Safety Lead - September 2014 –May 2016**  **Aerosports Trampoline Park**   * Coordinate with managers, members and staff * Assist with coordinating and specialized events * Abided and enforced safety protocols to create and maintain a safe environment * Food handling * Consumer support and service * Sanitized and disinfected equipment and restrooms according to OHSA standards   **Retail (Seasonal) - October 2008 - January 2009**  **Michaels Crafts Store**   * Customer Service * Managed inventory and restocked shelves. * Store decorating   **Volunteer - September 2010-Febuary 2016**  **Animal services**   * Assisted with care, cleaning and bathing animals. * Assisted in animal handling, distributing medication, obtaining blood work and examination reports. * Sanitized and disinfected waiting and operating rooms according to OSHA standards * Took care of sick and injured animals.   **Skills and Knowledge**   * Android and Apple iOS systems * Data entry software * Clerical * Administration and Management * Customer and Personal Service * Critical Thinking * Judgement and Decision making * Complex Problem Solving * Microsoft Office (Word, Excel, PowerPoint, etc.) * Google Suites (Doc, Sheets, Meet, etc.) * Microsoft Outlook * Knowledgeable in American Sign Language (ASL) * Can navigate PC and MAC |
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| **Education**  **Mt San Antonio College, Walnut CA**  **January 2012- Current**   * (AA) Psychology Major & Social and Behavioral Science * Biopsychology, Abnormal Psychology, Behavioral Statistics * Two Semester American Sign Language * Graduation Expected December 2020   **Chaffey College, Rancho Cucamonga CA**  **August 2011- December 2012**   * General Education * Developmental Psychology * Drawing 1 & 2 | | |