

Emma Meyers

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Education

San Diego State University Payne School of Hospitality | San Diego, CA Graduated August 2019

- Bachelor of Science in Hospitality and Tourism Management
- Emphasis in Meetings and Events

Palomar Community College | San Marcos, CA Graduated June 2017

- Associate in Arts Degree-General Studies: Social and Behavioral Sciences
- Associate in Science Degree-University Studies Degree: Business

Experience

Food and Beverage MIT | Four Seasons Santa Barbara | Santa Barbara, CA September 2019 – August 2020

- Led daily shift briefings, gave feedback to all service staff, and communicated progress in training to management
- Coordinated mass amenity deliveries to 100+ rooms on holidays while taking dining orders, gift orders, and being available by phone to guests, servers, and kitchen staff in the In Room Dining department
- Anticipated guest needs, maintained consistent communication, adapted to unanticipated changes throughout planning and executing dinner parties of up to 50 people in the Tydes and Bella Vista restaurants

Event Planning Intern | Epilepsy Foundation of San Diego County | San Diego, CA February 2019 – May 2019

- Controlled marketing of events on social media outlets
- Created a living inventory document as well as organized storage space
- Coordinated and scheduled all volunteers and was the point of contact for all participants of the annual event Sharon's Ride

Community Assistant | Residential Education Office SDSU | San Diego, CA August 2018 – May 2019

- Plan social and educational events to develop the community
- Mediate conflict with residents and write reports on incidents involving residents or property issues
- Perform duties of a residential advisor for students that are sophomores or above living on campus

Guest Service Expert Intern | Residence Inn by Marriott | La Jolla, CA May 2018 – July 2018

- Performed front desk operations on the Fosse system as well as gatehouse/kitchen duties
- Placed food orders and tracked food inventory for 580+ guests
- Sat in on property's weekly revenue calls and team leader meetings

Event Staff | Associated Students SDSU | San Diego, CA September 2017 – April 2019

- Adapt to a variety of events from concerts, graduations, and sporting events
- Provide great guest interaction while scanning tickets, ushering, and conducting bag checks
- Rotate through various positions in two on-campus venues: Viejas Arena and CalCoast Credit Union Open Air Theatre

Registered Behavior Technician | People's Care Behavioral Health | San Diego, CA January 2017 – June 2017

- Understood and complied with privacy laws such as HIPPA
- Developed rapport with clients' and families' while maintaining professional boundaries
- Provided direct implementation of skill acquisition and behavior reduction plans using a variety of measurement techniques

Registered Behavior Technician/Behavior Tutor | Novata Behavioral Health | San Diego, CA March 2014 – November 2016

- Tracked performance data through use of various measurements
- Provided direct behavior intervention to students with neurological deficits
- Taught skills and reduced maladaptive behaviors through use of applied behavior analysis techniques under the ongoing supervision of BCBA

Skills and Certifications

- Delphi certified, BarStarts certified by BarSmarts, and San Diego County Food Handler certified by ServSafe
- Comprehensive communication skills supplemented by Basic American Sign Language
- Proficient with Micros, Birchstreet, ADP, and Workday systems