

Joanna Mae Fulgar Wenzel

Enthusiastic Health Science, Public Health Education student eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of data collection and valuing the ethical code and training in behavioral interventions provided for children with disabilities. Motivated to learn, grow and excel in [People's Care Behavioral Health](#).

Work History

2020-11 -
Current

Health Scholar

Cope Health Solutions, Riverside, CA

- Continually improved knowledge, skills and performance based on feedback and self-identified professional developmental needs.
- Resolved problems, improved operations and provided exceptional service.
- Reported any unusual or urgent circumstances in patients' condition or environment immediately to nurse.
- Collaborated with medical and administrative personnel to maintain patient-focused, engaging and compassionate environment.
- Sanitized, restocked and organized exam rooms and medical equipment.
- Transported patients and helped with discharge procedures.
- Carried laboratory specimens, results and charts to appropriate departments.

2020-11 -
Current

Internship Student

Youth Community Corps, Riverside, CA

- Communicated effectively with management and instructors and openly accepted critiques and suggestions for areas of improvement.
- Reported back to instructor and management to receive day-to-day tasks and responsibilities.
- Developed social media strategy templates for

Contact

Address

Eastvale, CA, 91752

Phone

(714) 743-4251

E-mail

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Skills

Microsoft Excel

Microsoft Word

Critical thinking

Planning and Coordination

Analytical skills

Verbal and written communication

Cultural awareness

Collaboration

Excellent work ethic

2017-08 -
2017-09

Care Ambassador

Kaiser Permanente, Riverside — Care Ambassador

- Did rounds throughout the emergency department and the intensive care unit.
- Helped floor nurses with various tasks, distributed supplies to each room, sanitized waiting rooms and procedure rooms, and provided non-too extensive care to patients.
- Presented critical thinking skills, followed safety procedures, and standard infection control.
- Complied with HIPAA standards to confidentially maintain patient medical information.
- Conducted inpatient comfort care rounds to promote patient satisfaction.
- Reported patient requests, concerns, and other observations to staff.
- Took newspapers, flowers and other personal items to patients on all floors.
- Assessed patient room and care environment to optimize patient comfort by keeping areas free of clutter.

2015-06 -
2015-07

Volunteer

Kaiser Permanente

- Acted as a weekday volunteer at the hospital.
- Made and delivered cards to patients.
- Greeted and interacted with patients and family.
- Assisted with preparation and distribution of other necessities around each floor/department.
- Presented good hospitality skills, adaptability, and high-quality customer service.
- Maintained clean, neat and operational facilities to serve all program needs.
- Adhered to organization procedures and instructions to maintain safety.
- Made handcrafted items to gift to patients and families.

2019-06 -
2019-07

Certified Nursing Assistant

Chaffey College - Rancho Cucamonga, CA

Did clinicals at a skilled nursing facility during the morning, 7am-3 pm, shift. Shadowed CNAs, helped residents with their activities of daily living, helped with bathing, changing briefs, feeding, serving

2020-08 -
Current

Bachelor of Science: Progress

Cal State San Bernardino

- Coursework in [Health Science, with a concentration in Public Health Education](#)
- Dean's List [Fall 2019, Winter 2020, Spring 2020]
- Continuing education in Nursing, BSN

2015-08 -
2017-06

High School Diploma

Norco College, JFK Middle College High School

meals, dressing, taking vital signs, positioning residents in good body alignment, making beds, keeping rooms clean, and answering call lights in a timely manner.

GPA: 0, finished 42 credits, transferred to Cal State San Bernardino.

Certifications

[CPR - BLS Certified] Training - [1/19/2019-1/31/2021]

Certified Nursing Assistant - [7/29/19-8/22/21]